## **NEWS RELEASE**





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# Court Square Group and Reveille Software Partner to Enhance Life Sciences Content Management

Springfield, MA – April 11, 2024 – Court Square Group, a leading managed services technology company to life science organizations and provider of RegDocs365™, a fully 21 CFR Part 11 compliant, costefficient content and document management solution hosted in an Audit Ready Compliant Cloud (ARCC) and Reveille Software, a leader in management and monitoring solutions for Enterprise Content Management (ECM) systems, today announced a strategic partnership. The partnership between Court Square Group and Reveille enables users of Court Square Group's RegDocs365 to reduce downtime and resolve content issues as soon as possible.

"The requirements around the development, approval, and distribution of pharmaceutical, biotech, and medical devices are complex and highly regulated. Our clients appreciate our commitment to maximizing uptime and access to their content. Court Square Group's partnership with Reveille allows us to provide them with that peace of mind," said Keith Parent, Court Square Group Founder and CEO.

RegDocs365 supports creating, protecting, and retaining digital information throughout R&D, clinical trials, and manufacturing. Reveille is purpose-built to monitor and manage this <u>life sciences</u> content service application. It is a natural fit for MSPs who want to enhance their application stack to leverage automation to gain insight and remediate client content issues before end users are impacted.

"The need for this partnership is clear; Life Science organizations require advanced tools to automate and efficiently manage their content services platforms," Bob Estes, Reveille Software CEO. "This collaboration allows Court Square Group to elevate their ECM service levels using technology rather than exhausting other resources, ensuring customer issues can be proactively addressed."

Grand View Research states, "The global managed services market size was estimated at USD 299.01 billion in 2023 and is anticipated to grow at a compound annual growth rate (CAGR) of 13.6% from 2023 to 2030. Managed services reduce downtime redundancy and provide customized value-added services such as application testing, service catalog building, and expert consultancy." As the MSP market continues to grow, partnerships like this one between Reveille Software and Court Square Group are essential for meeting the evolving needs of the Life Sciences industry, ensuring data integrity and system reliability at every stage of development.

### **About Court Square Group**

Court Square Group (<u>www.CourtSquareGroup.com</u>) is a leading managed services technology company dedicated to empowering those who change lives. Our Audit Ready, Compliant Cloud™ (ARCC) infrastructure provides Life Science companies with the highest level of data integrity from pre-clinical to clinical and regulatory approval through manufacturing. We manage the 21CFR Part 11 validated infrastructure so you can focus on secure Clinical Collaboration & Content Management.

## **About RegDocs365**

RegDocs365 (<a href="www.RegDocs365.com">www.RegDocs365.com</a>) is a fully 21 CFR Part 11 compliant, ready-to-use, cost-efficient content and document management solution hosted in an Audit Ready Compliant Cloud (ARCC) validated environment. As a turn-key content management solution built specifically for Life Science companies, RegDocs365 supports life science companies actively bringing drugs, biologics, or devices to market in their efforts to prepare regulatory submissions. RegDocs365 provides a Life Science focused platform for all of your workflow, dashboard and document management needs in a fully regulatory compliant fashion.

#### **About Reveille Software**

Reveille Software is a leading provider of out-of-the-box monitoring for Enterprise Content Management (ECM) and Robotic Process Automation (RPA) solutions for business IT and MSPs. With a wake-up call to the need for comprehensive visibility into content processes, Reveille has filled the ECM monitoring gap and is trusted by hundreds of organizations worldwide. Reveille's purpose-built software empowers teams to understand their ECM environment and avoid costly issues, ensuring critical processes keep running. The company's solutions are built to monitor and provide early notification for content systems, analyze user activity, and connect ECM visibility to current tools to optimize platforms and maximize productivity. Contact us at sales@reveillesoftware.com or + 1 877 897 2579 | EXT 1.

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